

YOUR 2 YEAR GUARANTEE

Now that you have purchased your Glen Dimplex Boiler, it is important to register the purchase so you receive prompt and efficient handling in the unlikely event your boiler requires attention during the 2 year guarantee period. To register for your free guarantee, please complete and detach the Guarantee Form overleaf and return within 30 days of installation to the Glen Dimplex Boilers Registration Department, or simply call 0844 371 1111. When registering your boiler by telephone please have the following information available: Make of boiler, Boiler type, Model/ Serial No, Installation date.

CONDITIONS

1. This guarantee is valid for 2 years from the date of installation.
2. Glen Dimplex Boilers only obligation under the guarantee shall be to repair or replace the faulty appliance at Glen Dimplex Boilers discretion. This will be carried out where the fault arises from defects within the appliance, caused by either material or workmanship of the manufacturer.
3. This guarantee does not protect malfunction or damage arising from incorrect installation, commissioning or maintenance procedures, as laid out in the installation handbook, inefficient flue system, poor or incorrect electricity, wrong gas supply or pressure, tampering by inexperienced persons and any other cause not directly due to manufacture.
4. Glen Dimplex Boilers cannot accept responsibility for any costs arising from repair or maintenance carried out by any third party.
5. Service under the guarantee does not affect the expiry date of the guarantee. The guarantee on parts which are exchanged ends when the guarantee on the appliance expires.
6. This guarantee does not affect your statutory rights.

IMPORTANT DATA PROTECTION INFORMATION

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Protection Information displayed when you register your appliance) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Mailing Exclusion Team, Glen Dimplex Boilers, Stoney Lane, Prescot, Merseyside, L35 2XW



**GLEN DIMPLEX
BOILERS**

www.glendimplexboilers.com

Business Reply
Licence Number
RSKR-LKTZ-HBAY



Warranty Registration
Glen Dimplex Boilers
Stoney Lane
Whiston
PRESCOT
L35 2XW

Important: Please complete this card and return to register your 2 year guarantee

Please use BLOCK CAPITALS within boxes

Product Details

Model Name:

Date of Installation:

Serial No:

Affix Boiler Serial Number Label here

Installers Details

Installers Name:

Installers Address:

Telephone (please include your STD code)

Postcode

Email Address

Gas Safe registered number

Suppliers Name (if not installer, e.g. British Gas, House builder etc.)

Customer Details

Mr/Mrs/Ms/Miss Initials Surname

Telephone (please include your STD code)

Date of Birth (optional)

Email Address

House Number Address

Postcode (it is essential to fill in your postcode)

Important Data Protection Information

We Glen Dimplex Boilers (or our agents) will use your personal details and information we obtain from other sources for customer services and administration, for marketing and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes. We or our business partners may contact you by mail, telephone, e-mail or other electronic messaging services with offers of goods and services or information that may be of interest to you.

By providing us with your telephone number or email address you consent to being contacted by these methods. If you do not wish to receive marketing information by these methods from Glen Dimplex Boilers tick this box or other business partners tick this box

Important
REGISTER YOUR BOILER WITHIN 30 DAYS
FOR YOUR FREE 2 YEAR GUARANTEE

To qualify for your 2 year guarantee...

- Register your boiler immediately by sending the attached registration form to us or call us on 0844 371 1111
- Your boilers benchmark book must be completed by your installer including Gas Safe details – Please Keep This Benchmark Logbook with you – **DO NOT send it to us!**
- **Your boiler needs to be serviced annually by a Gas Safe Registered Service Engineer, failure to comply with this condition will render the two year warranty null and void.**

To register, simply call, go online or post the attached form.

Call: 0844 371 1111

(When registering your boiler by telephone please have the following information available: Make of boiler, Boiler type, Model/Serial No, Installation date)

Visit: www.glendimplexboilers.co.uk

Post: Complete and return the card to the address shown overleaf.

Please write your serial number here and retain for your own records:



designed to make a difference