

Business Reply  
Licence Number  
RSKR-LKTZ-HBAY



Dimpco Ltd  
Airport Road  
Cloghran  
Co Dublin

## YOUR 5 YEAR GUARANTEE

Now that you have purchased your Dimplex gas boiler, it is important to register the purchase so you receive prompt and efficient handling in the unlikely event your boiler requires attention during the 5 year guarantee period. To register for your free 5 year parts and labour guarantee, please complete and detach the Dimplex Guarantee Form overleaf and return within thirty days of installation to the Glen Dimplex Boilers Registration Department, or simply call us (UK) 0844 371 1121 or (Ireland) 01-8428222. When registering your boiler by telephone please have the following information available: Make of boiler, Boiler type, Model/Serial No, Installation date.

### CONDITIONS

1. This guarantee is valid for 5 years from the date of installation.
2. Glen Dimplex Boilers only obligation under the guarantee shall be to repair or replace the faulty appliance at Glen Dimplex Boilers discretion. This will be carried out where the fault arises from defects within the appliance, caused by either material or workmanship of the manufacturer.
3. This guarantee does not protect malfunction or damage arising from incorrect installation, commissioning or maintenance procedures, as laid out in the installation handbook, inefficient flue system, poor or incorrect electricity, wrong gas supply or pressure, tampering by inexperienced persons and any other cause not directly due to manufacture.
4. Dimplex cannot accept responsibility for any costs arising from repair or maintenance carried out by any third party.
5. Service under the guarantee does not affect the expiry date of the guarantee. The guarantee on parts which are exchanged ends when the guarantee on the appliance expires.
6. This guarantee does not affect your statutory rights.

### IMPORTANT DATA PROTECTION INFORMATION

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Protection Information displayed when you register your appliance) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected. For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Mailing Exclusion Team:

UK – Glen Dimplex Boilers, Stoney Lane, Prescott, Merseyside. L35 2XW

Ireland – Dimpco Ltd, Airport Road, Cloghran, Co Dublin



**GLEN DIMPLEX  
BOILERS**

[www.glendimplexboilers.com](http://www.glendimplexboilers.com)

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Warranty Registration  
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