

PLEASE
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HALSTEAD BOILERS LTD
20/22 First Avenue
Bluebridge Industrial Estate
Halstead
ESSEX
CO9 2EX

GUARANTEE

HALSTEAD AQUASTORE WATER HEATER

The Halstead stainless steel inner vessel is guaranteed against material defect or manufacturing faults for a period of 25 years from the date of purchase. All other parts including, but not limited to factory fitted electrical elements (damage caused by limescale excluded), thermostats and valves are guaranteed against material defects or manufacturing faults for 2 years from the date of purchase. In the event of replacement component being required Halstead will supply such part(s), free of charge and freight paid on condition that the defective component is delivered, freight paid, to Halstead within 2 weeks of written notice being given to Halstead of the defect. Such replacement parts shall be guaranteed under the terms of this guarantee to the unexpired period of the aforementioned 2 year period.

This warranty is conditional upon the Halstead cylinder being installed maintained in compliance with the Halstead Installation Manual as supplied with the unit, all current legislation, codes of practice and regulations governing the installation of unvented hot water cylinders in force at the time of installation and provided that:

1. The Halstead cylinder is filled with water before turning on the electricity supply to the immersion heaters.
2. If the newly fitted water heater is not in regular use then it must be flushed through with fresh water for at least 15 minutes, once per week.
3. The mains water supply complies with EU standards current at the date of installation and is not fed with water from a private supply.
4. The Halstead cylinder has not been modified in any way and is only used to store potable water.
5. No factory fitted parts have been removed for unauthorised repair or replacement.
6. Defects caused by frost, excess pressure, salt water-softening process, transient voltages lightning strikes or incorrect installation, repair or use, are not covered by this warranty.
7. Evidence of the purchase date and date of supply must also be submitted with your claim.
8. To validate the warranty the user must complete and return the warranty card supplied accompanied by proof of purchase within 30 days of purchase (evidence of the purchase date and date of supply/installation must be submitted with your claim).
9. This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an extra benefit and does not affect your statutory rights as a consumer.

REGISTER YOUR HALSTEAD CYLINDER NOW

By completing this registration card and returning it to Halstead Boilers Ltd, we will register you as the user of this high quality Halstead unvented hot water cylinder. Your registration details will enable us to communicate with you more effectively should you have any future queries. It is most important that all sections are completed to ensure successful registration of your Halstead cylinder.

DATE OF INSTALLATION							
DAY		MONTH		YEAR			

PLEASE PRINT

PRODUCT DETAILS (SEE BLUE LABEL ON CYLINDER)

TYPE: INDIRECT / DIRECT

CAPACITY _____ PRODUCT No. / DATE _____

HOUSEHOLDER

NAME _____

ADDRESS _____

TEL: _____ FAX _____

INSTALLED BY

NAME _____

ADDRESS _____

TEL: _____ FAX _____

DEVELOPER / SITE NAME _____

THIS SECTION TO BE COMPLETED AND RETURNED TO HALSTEAD BOILERS LTD WITHIN 30 DAYS OF
INSTALLATION/PURCHASE

HOUSEHOLDER

NAME _____

ADDRESS _____

INSTALLED BY

NAME _____

ADDRESS _____

DATE OF INSTALLATION _____

THIS SECTION TO BE RETAINED BY HOUSEHOLDER

Halstead Boilers Ltd

20/22 First Avenue, Bluebridge Industrial Estate, Halstead, Essex, CO9 2EX

Tel: 01787 272800 Fax: 01787 474588 Service Helpline: 01926 834834 email: service@halsteadboilers.co.uk